



**MALDES
ADVOCATES**
P.O. BOX 401, KAMPALA

Ref: EXD.517.31

15th September, 2025



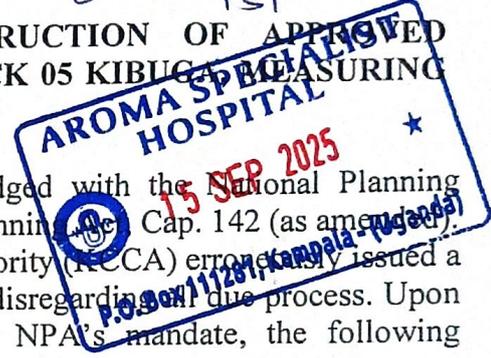
Date: 16/09/2025
Time: 09:54am

Executive Director
Kampala Capital City Authority (KCCA)
Kampala, Uganda

RECEIVED

Name: [Signature]
Sign: [Signature]

COMPLAINT REGARDING ILLEGAL OBSTRUCTION OF APPROVED CONSTRUCTION WORKS ON PLOT 1371, BLOCK 05 KIBUGA MEASURING 0.0930 HECTARES



Reference is made to the above complaint/appeal lodged with the National Planning Authority (NPA) under Section 56(2) of the Physical Planning Act Cap. 142 (as amended). The complainant alleges that Kampala Capital City Authority (KCCA) erroneously issued a development permission to GetWell Pharmacy Limited disregarding due process. Upon review of the evidence submitted, and in line with NPA's mandate, the following inconsistencies have been noted:



1. KCCA issued an enforcement notice against the proprietors of GetWell Pharmacy Ltd on grounds that their structures were illegal on 28th July 2022;
2. The National Building Review Board issued a report confirming that GetWell Pharmacy did not meet the required building standards to operate within the contested area on 11th December 2024;
3. KCCA reinforced its earlier decision by directing GetWell Pharmacy Ltd to vacate premises and remove all medicines and valuables in anticipation of demolition of the illegal structures on 7th March 2025;
4. Contrary to the above actions, KCCA issued a development permission to GetWell Pharmacy Ltd to commence construction in the same area on 4th July 2025. According to the complainant, this obstructs access to his already approved hospital facility.

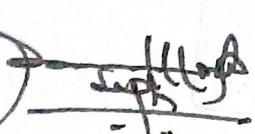
The above sequence of actions appears contradictory and raises questions regarding the criteria applied by KCCA in issuing the latest development permission. Accordingly, in line with S.56 (5) of the Physical Planning Act as amended, NPA hereby requests your office to:

- a) Provide the justification and criteria used in granting the development permission to GetWell Pharmacy Ltd despite previous enforcement actions and findings; and
- b) Avail all supporting documentation relating to this approval for purposes of our ongoing investigation.

NPA will, in addition, conduct a locus visit to ascertain the facts on the ground and to validate its findings in this matter.

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Kampala Uganda
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Website: www.npa.go.ug

Given that this obstruction directly hampers the implementation of a project aligned with national development priorities, we kindly request your urgent response to enable timely resolution.



Joseph Muvawala (PhD)
EXECUTIVE DIRECTOR

Cc: Chairperson, National Planning Authority
Executive Secretary, National Building Review Board
Dr. Lugero Charles, Complainant
Mr. Ssegawa Brian
Ibrahim Mohammed
Get Well Pharmacy Ltd.

